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**THE CITY OF BLUE ISLAND  
COOK COUNTY, ILLINOIS**

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**RESOLUTION  
NUMBER 2023-003**

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**A RESOLUTION OF THE CITY OF BLUE ISLAND,  
COOK COUNTY, ILLINOIS, TO AUTHORIZE AND APPROVE  
A PROPOSAL BETWEEN THE CITY AND MASERGY TO  
IMPROVE THE CITY'S WIDE AREA NETWORK**

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**FRED BILOTTO, Mayor  
RAEANN CANTELO-ZYLMAN, City Clerk  
JAIRO FRAUSTO, City Treasurer**

**DEXTER JOHNSON  
LUIZ MONTOYA  
NANCY RITA  
BILL FAHRENWALD  
GABRIEL McGEE  
CANDACE CARR  
JOSH ROLL**

**Alderman**

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RESOLUTION NUMBER 2023-003

A RESOLUTION OF THE CITY OF BLUE ISLAND,  
COOK COUNTY, ILLINOIS, TO AUTHORIZE AND APPROVE A PROPOSAL  
BETWEEN THE CITY AND MASERGY TO IMPROVE THE  
CITY'S WIDE AREA NETWORK

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**WHEREAS**, the City of Blue Island, Cook County, Illinois (the "*City*") is a duly organized and existing City created under the provisions of the laws of the State of Illinois and operating under the provisions of the Illinois Municipal Code, and all laws amendatory thereof and supplementary thereto, with full powers to enact ordinances and adopt resolutions for the benefits of the residents of the City; and

**WHEREAS**, the City desires to contract with Masergy for the improvement of its wide area network, in order to accommodate upcoming technology needs, including body cameras, security issues, and network speed, a copy of which is attached hereto and made a part hereof, as Exhibit A (the "*Proposal*"); and

**WHEREAS**, the Mayor and Aldermen of the City deem it advisable and in the best interest of the health, safety and welfare of the residents of the City to enter into the Agreement.

**NOW, THEREFORE, BE IT RESOLVED** by the Mayor and the Aldermen of the City of Blue Island, Cook County, Illinois as follows:

**Section 1.** That the above recitals and legislative findings are found to be true and correct and are hereby incorporated herein and made a part hereof, as if fully set forth in their entirety.

**Section 2.** The Proposal between the City and Masergy, which is attached hereto and made a part hereof as Exhibit A, is hereby approved in substantially the same form presented to the Mayor and Aldermen with such necessary non-material changes as may be authorized by the Mayor and City Attorney to execute the Agreement, the execution of which constitutes the

approval by the City of any and all changes or revisions therein contained.

**Section 4.** The officials and officers of the City are hereby authorized to undertake actions on the part of the City as contained in the Agreement to complete satisfaction of the provisions, terms or conditions stated therein.

**Section 5.** If any section, paragraph, clause or provision of this Resolution shall be held invalid, the invalidity thereof shall not affect any other provision of this Resolution.

**Section 6.** All ordinances, resolutions, motions or orders in conflict with this Resolution are hereby repealed to the extent of such conflict.

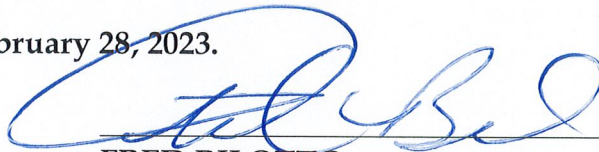
**Section 7.** This Resolution shall be in full force and effect immediately upon its passage, approval, and publication as required by law.

*(Left intentionally blank)*

ADOPTED this 28<sup>TH</sup> day of February, 2023, pursuant to roll call as follows:

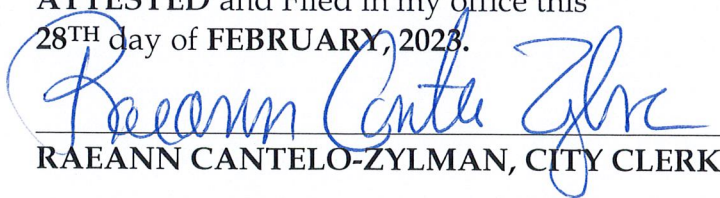
	YES	NO	ABSENT	PRESENT	ABSTAIN
Alderman JOHNSON	X				
Alderman FAHRENWALD	X				
Alderman RITA	X				
Alderman MONTOYA	X				
Alderman MCGEE			X		
Alderman CARR	X				
Alderman ROLL	X				
Mayor BILOTTO					
	6		1		

APPROVED by the Mayor on February 28, 2023.



FRED BILOTTO  
MAYOR OF THE CITY OF BLUE ISLAND,  
COUNTY OF COOK AND STATE OF ILLINOIS

ATTESTED and Filed in my office this  
28<sup>TH</sup> day of FEBRUARY, 2023.



RAEANN CANTELO-ZYLMAN, CITY CLERK

STATE OF ILLINOIS        )  
  )  
COUNTY OF COOK        )

ss.

**CERTIFICATION**

**I, RAEANN CANTELO-ZYLMAN, DO HEREBY CERTIFY THAT** I am the duly elected City Clerk of the City of Blue Island, Illinois, as such City Clerk, I am the keeper of the minutes and records of the Proceedings of the City Council of the said City and have in my custody the RESOLUTIONS and BOOKS of the records of said City.

**I DO FURTHER CERTIFY** that the attached and foregoing is a true and correct copy of the certain **RESOLUTION: A RESOLUTION OF THE CITY OF BLUE ISLAND, COOK COUNTY, ILLINOIS, TO AUTHORIZE AND APPROVE A PROPOSAL BETWEEN THE CITY AND MASERGY TO IMPROVE THE CITY'S WIDE AREA NETWORK.**

**RESOLUTION NO. 2023-003** which was adopted at a regular meeting of the City Council of the City of Blue Island, Illinois held on the **28<sup>th</sup> day of February, 2023**; that at said meeting **6** Alderman were present; that at said meeting, on motion duly made and seconded that the Resolution did pass and on the roll being called the vote of each Aldermen present on the question of the passage of said Resolution was duly and separately taken by Ayes and Nays and their names and votes recorded in the minutes of **6** Alderman voted Aye and **0** Alderman voted Nay and **0** Alderman voted Abstain and **1** Alderman Absent.

**I DO FURTHER CERTIFY** that the original Resolution which the foregoing is a true copy, is entrusted to my care for safe keeping, and that I am the lawful keeper of the same.

**IN WITNESS WHEREOF**, I have hereunto set my hand and affixed the Corporate Seal of the City of Blue Island aforesaid, at the said City in the County and State aforesaid, this **28<sup>th</sup> day of February, 2023**.

CORPORATE SEAL

  
City Clerk

Exhibit A

*Proposal with Masergy*



**City of Blue Island**  
**Wide Area Network (WAN)/SDWAN Connectivity Options**  
**February 6<sup>th</sup>, 2023**

**Prepared by: Paul Hollock**  
**Paradigm Technology Group**

## Purpose

The purpose of this proposal is to identify 3 vendors that can provide a Wide Area Network, Security Services and Redundancy to the City of Blue Island's technology environment. The solutions will provide enough bandwidth to give the city the flexibility of growth, redundancy to provide a disaster recovery solution and to be protected from viruses, ransomware threats while being monitored 24/7. New firewalls will be deployed and part of the solution. This bandwidth and solution will be running on new fiber optic lines to be installed at all our locations.

## Current State

The City of Blue Island's wide area network is extremely inadequate for the technology needs of today's applications, media and connectivity. The City is currently operating on a Comcast minimal broadband speed with extremely minimal security and zero redundancy. Any future technology such as body cameras, increased virus threats, media applications, etc... will cripple our current network speeds.

## Vendor List

The vendor list that has been put together considers two top-tier qualified economical solutions.

### First Communications

#### Masergy

Both service providers have provided us great solutions, with Masergy being the front runner based on its overall proposal. Masergy's solution includes all new Fortinet firewalls, with unified threat management 24/7/365, the bandwidth we need with redundancy and security. These solutions are a monthly cost operating model. The solution pricing is below.

**First Communications** – Monthly Recurring Cost: \$14,440.00 w/ an install fee of \$2250.00

**Masergy** – Monthly Recurring Cost: \$8,440.89 w/ an install fee of \$0

The monthly recurring cost is based on a 36 month contract which is standard in the telecommunications industry.





Customer:  
**City of Blue Island**

Currency:  
**USD**

Order Summary

Order Summary			
<b>Connectivity</b>			
Loop	14	\$3,818.49	\$0.00
Port	14	\$810.00	\$0.00
<b>Managed Services</b>			
Masergy Secure Switch - 24 Port - 1G	4	\$158.40	\$0.00
Rack Mount for Masergy Secure Device - XS, S and S(SFP)	5	\$0.00	\$0.00
SD-WAN Secure Edge Device FG-M	4	\$1,224.00	\$0.00
SD-WAN Secure Edge Device FG-XS	5	\$270.00	\$0.00
SD-WAN Secure Management FG-M	4	\$720.00	\$0.00
SD-WAN Secure Management FG-XS	5	\$450.00	\$0.00
SD-WAN Secure Service Pack FG-M	4	\$0.00	\$0.00
SD-WAN Secure Service Pack FG-XS	5	\$0.00	\$0.00
SD-WAN Secure UTM License FG-M	4	\$720.00	\$0.00
SD-WAN Secure UTM License FG-XS	5	\$270.00	\$0.00
<b>Total:</b>		<b>\$8,440.89</b>	<b>\$0.00</b>

Account Team

Kirby Daniels      Account Executive      Email: kirby.daniels@masergy.com      Phone: (801) 212-9817

Agreed and Accepted

<b>Masergy Communications, Inc.</b>		<b>Customer: City of Blue Island</b>	
Signature:	Date:	Signature:	Date:
Name (Print):		Name (Print):	
Title:		Title:	
2740 N Dallas Pkwy, Suite 260 Plano, TX 75093 United States		BLUE ISLAND, Illinois 60406 United States	
ATTN: Contracts Administration Phone: (214) 442-5700			

Masergy reserves the right to review/adjust the pricing set forth in this Service Order Form if the Customer provides the information required for Masergy to order the circuit(s), if applicable, after April 4, 2023.

Customer:  
**City of Blue Island**

 Currency:  
**USD**
**TOTAL MRC**
**\$ 8,440.89**

MRC = Monthly Recurring Charges

**TOTAL NRC**
**\$ 0.00**

NRC = Non-Recurring Charges

**Network & UCaaS**
**Master Service Agreement US Version #20210331**
**Notice: The terms and conditions of Service are set forth in the Master Service Agreement US Version #20210331 available at [www.masergy.com/msa](http://www.masergy.com/msa)**

- 1 \_\_\_\_\_ with Customer initials here, Customer acknowledges that, notwithstanding anything to the contrary in the Master Service Agreement, with respect to any new IT Service(s) procured under this Service Order Form, the Commencement Date of the IT Services other than the physical circuit(s) provided by Masergy shall be the earlier of: (i) the date Customer is notified by Masergy that all IT Service(s) listed on this Service Order Form for a Customer location is ready for use; and (ii) five (5) business days from the Commencement Date of the last Masergy provided circuit installed at such Customer location, under this Service Order Form.
- 2 Masergy will provide the required details to configure the Customer Provided Equipment (CPE), if relevant to the Services listed herein. Additional Installation or configuration support for the CPE is available, upon Customer's request, at a rate of \$100 per hour ('Consulting Fee'). Additionally, onsite professional support is available, upon Customer's request, at a rate of \$150.00 per hour with a four (4) hour minimum ('Professional Services Fee').
- 3 If within six (6) months of the execution of this Service Order Form by both Parties: (i) Customer has not provided the information required to provision the Service(s); or (ii) there are delays to deliver the Service(s) due to Customer's action or inaction, then Masergy reserves the right to cancel the provision of such Service(s) and invoice Customer a one-time charge of two times (2X) the monthly Recurring Charges of such Service(s). Additionally, if Masergy is subject to any third party charges as a result of: (i) Customer's acts or omissions; or (ii) Customer requested changes, including but not limited to, requested dates, site contact information, configuration changes, etc., then Customer shall be liable for such charges and Masergy will invoice Customer the applicable charges as set forth under the then-current Ancillary Service Charges document which is incorporated herein by this reference and available at [www.masergy.com](http://www.masergy.com).
- 4 Tiered Port prices are shown at the minimum tier. In the event Customer increases the Tiered Port, the charges above the minimum tier will be billed pursuant to the list price less any applicable discount.
- 5 Masergy reserves the right to substitute the type of local access Loop connectivity at a Site(s) shown herein; provided, there is no change in the pricing and the total local access Loop connectivity bandwidth is equal to or greater than that shown herein.
- 6 Prices listed herein are for Masergy Services only and do not include potential charges that may be associated with the installation, maintenance, or warranty of circuit extension work or any additional construction required to complete local access facilities or line extensions. Masergy will order all telco lines required for local access to the designated building point of demarcation. If formally requested by Customer, Masergy will request the Local Exchange Carrier (LEC) or other 3rd party provider to extend the circuit from the designated building point of demarcation to the extended delivery point. In some cases Masergy may not be able to provide the line extension. Customer may be billed separately by Masergy or by a third party for fees associated with facilities construction or line extensions, if applicable.
- 7 Masergy Provided Equipment (MPE) will remain the property of Masergy and must be returned to Masergy, in substantially the same condition (normal wear and tear excepted) in the event of Service termination. Customer will be responsible for the shipping costs associated with the UCaaS equipment referred to herein as Purchased or Rental.
- 8 The Services shown herein may be provided over Masergy's or its affiliates' or subsidiaries' networks, or through resale, and shall be deemed to include any provision of equipment, cabling, circuits, facilities, systems or software undertaken by Masergy or on Masergy's behalf.
- 9 In the event this Service Order Form includes loop connectivity for Masergy Provided Internet Service (i.e., Broadband Internet, Dedicated Internet Access or Fixed Wireless Internet) at a site, the loop bandwidth delivered at such site may vary up to twenty percent (20%) of the bandwidth listed herein for such site. If it is determined, following the site visit conducted by the third party access provider, that the Masergy Provided Internet Service cannot be delivered with at least eighty percent (80%) of the loop bandwidth listed on this Service Order Form at such site, then: (a) the Parties will work in good faith to modify the affected site's pricing and/or configuration via a new Service Order Form; or (b) the Customer may cancel such affected site without liability to Masergy.



Customer:  
**City of Blue Island**

Currency:  
**USD**

**Solution Detail**

2434 Vermont St, Blue Island, IL, 60406-2362, United States of America							Network
1	Customer Provided Internet	New	1	36 Months	\$0.00	\$0.00	\$0.00
	SDWAN Secure OTT Port	New	1	36 Months	\$0.00	\$0.00	\$0.00
	SD-WAN Secure Service Pack FG-M	New	2	36 Months	\$0.00	\$0.00	\$0.00
	SD-WAN Secure Edge Device FG-M	New	2	36 Months	\$306.00	\$612.00	\$0.00
	SD-WAN Secure Management FG-M - Network + Device Fully Managed	New	2	36 Months	\$180.00	\$360.00	\$0.00
	SD-WAN Secure UTM License FG-M	New	2	36 Months	\$180.00	\$360.00	\$0.00
	DIA - 1000 Mbps	New	1	36 Months	\$1,224.48	\$1,224.48	\$0.00
	Managed Internet Port	New	1	36 Months	\$135.00	\$135.00	\$0.00
	Masergy Secure Switch - 24 Port - 1G	New	2	36 Months	\$39.60	\$79.20	\$0.00
	<b>Totals:</b>					<b>\$2,770.68</b>	<b>\$0.00</b>

13257 Division St, Blue Island, IL, 60406, United States of America							Network
2	Customer Provided Internet	New	1	36 Months	\$0.00	\$0.00	\$0.00
	SDWAN Secure OTT Port	New	1	36 Months	\$0.00	\$0.00	\$0.00
	DIA - 50 Mbps	New	1	36 Months	\$493.27	\$493.27	\$0.00
	Managed Internet Port	New	1	36 Months	\$108.00	\$108.00	\$0.00
	SD-WAN Secure Service Pack FG-XS	New	1	36 Months	\$0.00	\$0.00	\$0.00
	Rack Mount for Masergy Secure Device - XS, S and S(SFP)	New	1	36 Months	\$0.00	\$0.00	\$0.00
	SD-WAN Secure Edge Device FG-XS	New	1	36 Months	\$54.00	\$54.00	\$0.00
	SD-WAN Secure Management FG-XS - Network + Device Fully Managed	New	1	36 Months	\$90.00	\$90.00	\$0.00
	SD-WAN Secure UTM License FG-XS	New	1	36 Months	\$54.00	\$54.00	\$0.00
	<b>Totals:</b>					<b>\$799.27</b>	<b>\$0.00</b>

2802 123rd St, Blue Island, IL, 60406-1574, United States of America							Network
3	DIA - 50 Mbps	New	1	36 Months	\$493.27	\$493.27	\$0.00
	Managed Internet Port	New	1	36 Months	\$108.00	\$108.00	\$0.00
	SD-WAN Secure Service Pack FG-XS	New	1	36 Months	\$0.00	\$0.00	\$0.00
	Rack Mount for Masergy Secure Device - XS, S and S(SFP)	New	1	36 Months	\$0.00	\$0.00	\$0.00
	SD-WAN Secure Edge Device FG-XS	New	1	36 Months	\$54.00	\$54.00	\$0.00
	SD-WAN Secure Management FG-XS - Network + Device Fully Managed	New	1	36 Months	\$90.00	\$90.00	\$0.00
	SD-WAN Secure UTM License FG-XS	New	1	36 Months	\$54.00	\$54.00	\$0.00
	Customer Provided Internet	New	1	36 Months	\$0.00	\$0.00	\$0.00
	SDWAN Secure OTT Port	New	1	36 Months	\$0.00	\$0.00	\$0.00
	<b>Totals:</b>					<b>\$799.27</b>	<b>\$0.00</b>

3153 Wireton Rd, Blue Island, IL, 60406-1996, United States of America							Network
4	DIA - 50 Mbps	New	1	36 Months	\$493.27	\$493.27	\$0.00
	Managed Internet Port	New	1	36 Months	\$108.00	\$108.00	\$0.00
	Customer Provided Internet	New	1	36 Months	\$0.00	\$0.00	\$0.00
	SDWAN Secure OTT Port	New	1	36 Months	\$0.00	\$0.00	\$0.00
	SD-WAN Secure Service Pack FG-M	New	2	36 Months	\$0.00	\$0.00	\$0.00
	SD-WAN Secure Edge Device FG-M	New	2	36 Months	\$306.00	\$612.00	\$0.00
	SD-WAN Secure Management FG-M - Network + Device Fully Managed	New	2	36 Months	\$180.00	\$360.00	\$0.00
	SD-WAN Secure UTM License FG-M	New	2	36 Months	\$180.00	\$360.00	\$0.00
	Masergy Secure Switch - 24 Port - 1G	New	2	36 Months	\$39.60	\$79.20	\$0.00
	<b>Totals:</b>					<b>\$2,012.47</b>	<b>\$0.00</b>



Customer:  
**City of Blue Island**

Currency:  
**USD**

2805 141st St, Blue Island, IL, 60406-3381, United States of America

Network

5	Customer Provided Internet	New	1	36 Months	\$0.00	\$0.00	\$0.00
	SDWAN Secure OTT Port	New	1	36 Months	\$0.00	\$0.00	\$0.00
	DIA - 50 Mbps	New	1	36 Months	\$493.27	\$493.27	\$0.00
	Managed Internet Port	New	1	36 Months	\$108.00	\$108.00	\$0.00
	SD-WAN Secure Service Pack FG-XS	New	1	36 Months	\$0.00	\$0.00	\$0.00
	Rack Mount for Masergy Secure Device - XS, S and S(SFP)	New	1	36 Months	\$0.00	\$0.00	\$0.00
	SD-WAN Secure Edge Device FG-XS	New	1	36 Months	\$54.00	\$54.00	\$0.00
	SD-WAN Secure Management FG-XS - Network + Device Fully Managed	New	1	36 Months	\$90.00	\$90.00	\$0.00
	SD-WAN Secure UTM License FG-XS	New	1	36 Months	\$54.00	\$54.00	\$0.00
	<b>Totals:</b>					<b>\$799.27</b>	<b>\$0.00</b>

12150 Highland Ave, Blue Island, IL, 60406, United States of America

Network

6	Customer Provided Internet	New	1	36 Months	\$0.00	\$0.00	\$0.00
	SDWAN Secure OTT Port	New	1	36 Months	\$0.00	\$0.00	\$0.00
	DIA - 50 Mbps	New	1	36 Months	\$493.27	\$493.27	\$0.00
	Managed Internet Port	New	1	36 Months	\$108.00	\$108.00	\$0.00
	SD-WAN Secure Service Pack FG-XS	New	1	36 Months	\$0.00	\$0.00	\$0.00
	Rack Mount for Masergy Secure Device - XS, S and S(SFP)	New	1	36 Months	\$0.00	\$0.00	\$0.00
	SD-WAN Secure Edge Device FG-XS	New	1	36 Months	\$54.00	\$54.00	\$0.00
	SD-WAN Secure Management FG-XS - Network + Device Fully Managed	New	1	36 Months	\$90.00	\$90.00	\$0.00
	SD-WAN Secure UTM License FG-XS	New	1	36 Months	\$54.00	\$54.00	\$0.00
	<b>Totals:</b>					<b>\$799.27</b>	<b>\$0.00</b>

13031 Greenwood Ave, Blue Island, IL, 60406-2331, United States of America

Network

7	Customer Provided Internet	New	1	36 Months	\$0.00	\$0.00	\$0.00
	SDWAN Secure OTT Port	New	1	36 Months	\$0.00	\$0.00	\$0.00
	SD-WAN Secure Service Pack FG-XS	New	1	36 Months	\$0.00	\$0.00	\$0.00
	Rack Mount for Masergy Secure Device - XS, S and S(SFP)	New	1	36 Months	\$0.00	\$0.00	\$0.00
	SD-WAN Secure Edge Device FG-XS	New	1	36 Months	\$54.00	\$54.00	\$0.00
	SD-WAN Secure Management FG-XS - Network + Device Fully Managed	New	1	36 Months	\$90.00	\$90.00	\$0.00
	SD-WAN Secure UTM License FG-XS	New	1	36 Months	\$54.00	\$54.00	\$0.00
	Broadband - 100 Mbps Down/25 Mbps Up	New	1	36 Months	\$127.66	\$127.66	\$0.00
	Managed Internet Port	New	1	36 Months	\$135.00	\$135.00	\$0.00
	<b>Totals:</b>					<b>\$460.66</b>	<b>\$0.00</b>



Customer:  
**City of Blue Island**

Currency:  
**USD**

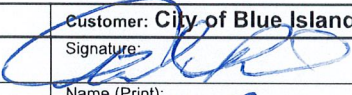
Order Summary

Product	Qty	MRC	NRC
<b>Connectivity</b>			
Loop	14	\$3,818.49	\$0.00
Port	14	\$762.86	\$0.00
<b>Managed Services</b>			
Masergy Secure Switch - 24 Port - 1G	4	\$132.00	\$0.00
Rack Mount for Masergy Secure Device - XS, S and S(SFP)	5	\$0.00	\$0.00
SD-WAN Secure Edge Device FG-M	4	\$1,020.00	\$0.00
SD-WAN Secure Edge Device FG-XS	5	\$208.89	\$0.00
SD-WAN Secure Management FG-M	4	\$600.00	\$0.00
SD-WAN Secure Management FG-XS	5	\$364.86	\$0.00
SD-WAN Secure Service Pack FG-M	4	\$0.00	\$0.00
SD-WAN Secure Service Pack FG-XS	5	\$0.00	\$0.00
SD-WAN Secure UTM License FG-M	4	\$600.00	\$0.00
SD-WAN Secure UTM License FG-XS	5	\$208.89	\$0.00
<b>Total:</b>		<b>\$7,715.99</b>	<b>\$0.00</b>
<b>Credits:</b>			<b>\$(15590.0)</b>

Account Team

Kirby Daniels	Account Executive	Email: kirby.daniels@masergy.com	Phone: (801) 212-9817
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Agreed and Accepted

<b>Masergy Communications, Inc.</b>		<b>Customer: City of Blue Island</b>	
Signature:	Date:	Signature: 	Date: 2/28/23
Name (Print):		Name (Print): FRED BILOTTA	
Title:		Title: MAYOR	
2740 N Dallas Pkwy, Suite 260 Plano, TX 75093 United States		BLUE ISLAND, Illinois 60406 United States	
ATTN: Contracts Administration Phone: (214) 442-5700			

Masergy reserves the right to review/adjust the pricing set forth in this Service Order Form if the Customer provides the information required for Masergy to order the circuit(s), if applicable, after April 7, 2023.

Customer:  
**City of Blue Island**

 Currency:  
**USD**

<b>TOTAL MRC</b>	<b>TOTAL NRC</b>	<b>ONE TIME CREDIT</b>
<b>\$ 7,715.99</b>	<b>\$ 0.00</b>	<b>\$ (15590.0)</b>
<small>MRC = Monthly Recurring Charges</small>	<small>NRC = Non-Recurring Charges</small>	

**Network & UCaaS**
**Master Service Agreement US Version #20210331**

 Notice: The terms and conditions of Service are set forth in the Master Service Agreement US Version #20210331 available at [www.masergy.com/msa](http://www.masergy.com/msa)

- 1 \_\_\_\_\_ with Customer initials here, Customer acknowledges that, notwithstanding anything to the contrary in the Master Service Agreement, with respect to any new IT Service(s) procured under this Service Order Form, the Commencement Date of the IT Services other than the physical circuit(s) provided by Masergy shall be the earlier of: (i) the date Customer is notified by Masergy that all IT Service(s) listed on this Service Order Form for a Customer location is ready for use; and (ii) five (5) business days from the Commencement Date of the last Masergy provided circuit installed at such Customer location, under this Service Order Form.
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- 3 If within six (6) months of the execution of this Service Order Form by both Parties: (i) Customer has not provided the information required to provision the Service(s); or (ii) there are delays to deliver the Service(s) due to Customer's action or inaction, then Masergy reserves the right to cancel the provision of such Service(s) and invoice Customer a one-time charge of two times (2X) the monthly Recurring Charges of such Service(s). Additionally, if Masergy is subject to any third party charges as a result of: (i) Customer's acts or omissions; or (ii) Customer requested changes, including but not limited to, requested dates, site contact information, configuration changes, etc., then Customer shall be liable for such charges and Masergy will invoice Customer the applicable charges as set forth under the then-current Ancillary Service Charges document which is incorporated herein by this reference and available at [www.masergy.com](http://www.masergy.com).
- 4 Tiered Port prices are shown at the minimum tier. In the event Customer increases the Tiered Port, the charges above the minimum tier will be billed pursuant to the list price less any applicable discount.
- 5 Masergy reserves the right to substitute the type of local access Loop connectivity at a Site(s) shown herein; provided, there is no change in the pricing and the total local access Loop connectivity bandwidth is equal to or greater than that shown herein.
- 6 Prices listed herein are for Masergy Services only and do not include potential charges that may be associated with the installation, maintenance, or warranty of circuit extension work or any additional construction required to complete local access facilities or line extensions. Masergy will order all telco lines required for local access to the designated building point of demarcation. If formally requested by Customer, Masergy will request the Local Exchange Carrier (LEC) or other 3rd party provider to extend the circuit from the designated building point of demarcation to the extended delivery point. In some cases Masergy may not be able to provide the line extension. Customer may be billed separately by Masergy or by a third party for fees associated with facilities construction or line extensions, if applicable.
- 7 Masergy Provided Equipment (MPE) will remain the property of Masergy and must be returned to Masergy, in substantially the same condition (normal wear and tear excepted) in the event of Service termination. Customer will be responsible for the shipping costs associated with the UCaaS equipment referred to herein as Purchased or Rental.
- 8 The Services shown herein may be provided over Masergy's or its affiliates' or subsidiaries' networks, or through resale, and shall be deemed to include any provision of equipment, cabling, circuits, facilities, systems or software undertaken by Masergy or on Masergy's behalf.
- 9 Upon the Commencement Date of Service for each network solution listed on this Service Order Form, Masergy agrees to credit Customer's account an amount equal to four (4) Month(s) of the Monthly Recurring Charge set forth herein for such Service, excluding any access loop charges.
- 10 In the event this Service Order Form includes loop connectivity for Masergy Provided Internet Service (i.e., Broadband Internet, Dedicated Internet Access or Fixed Wireless Internet) at a site, the loop bandwidth delivered at such site may vary up to twenty percent (20%) of the bandwidth listed herein for such site. If it is determined, following the site visit conducted by the third party access provider, that the Masergy Provided Internet Service cannot be delivered with at least eighty percent (80%) of the loop bandwidth listed on this Service Order Form at such site, then: (a) the Parties will work in good faith to modify the affected site's pricing and/or configuration via a new Service Order Form; or (b) the Customer may cancel such affected site without liability to Masergy.

Customer:  
**City of Blue Island**

 Currency:  
**USD**
**Solution Detail**

2434 Vermont St, Blue Island, IL, 60406-2362, United States of America							Network	
1	Customer Provided Internet	New	1	64 Months	\$0.00	\$0.00	\$0.00	
	SDWAN Secure OTT Port	New	1	64 Months	\$0.00	\$0.00	\$0.00	
	SD-WAN Secure Service Pack FG-M	New	2	64 Months	\$0.00	\$0.00	\$0.00	
	SD-WAN Secure Edge Device FG-M	New	2	64 Months	\$262.97	\$525.94	\$0.00	
	SD-WAN Secure Management FG-M - Network + Device Fully Managed	New	2	64 Months	\$154.69	\$309.38	\$0.00	
	SD-WAN Secure UTM License FG-M	New	2	64 Months	\$154.69	\$309.38	\$0.00	
	DIA - 1000 Mbps	New	1	60 Months	\$1,224.48	\$1,224.48	\$0.00	
	Managed Internet Port	New	1	64 Months	\$108.98	\$108.98	\$0.00	
	Masergy Secure Switch - 24 Port - 1G	New	2	64 Months	\$34.03	\$68.06	\$0.00	
	<b>Totals:</b>					<b>\$2,546.22</b>	<b>\$0.00</b>	
	<b>Credits:</b>						<b>\$ (5,286.96)</b>	
	12150 Highland Ave, Blue Island, IL, 60406, United States of America							Network
	2	Customer Provided Internet	New	1	64 Months	\$0.00	\$0.00	\$0.00
		SDWAN Secure OTT Port	New	1	64 Months	\$0.00	\$0.00	\$0.00
SD-WAN Secure Service Pack FG-XS		New	1	64 Months	\$0.00	\$0.00	\$0.00	
Rack Mount for Masergy Secure Device - XS, S and S(SFP)		New	1	64 Months	\$0.00	\$0.00	\$0.00	
SD-WAN Secure Edge Device FG-XS		New	1	64 Months	\$43.59	\$43.59	\$0.00	
SD-WAN Secure Management FG-XS - Network + Device Fully Managed		New	1	64 Months	\$72.66	\$72.66	\$0.00	
SD-WAN Secure UTM License FG-XS		New	1	64 Months	\$43.59	\$43.59	\$0.00	
DIA - 50 Mbps		New	1	64 Months	\$493.27	\$493.27	\$0.00	
Managed Internet Port		New	1	64 Months	\$108.98	\$108.98	\$0.00	
<b>Totals:</b>						<b>\$762.09</b>	<b>\$0.00</b>	
<b>Credits:</b>							<b>\$ (1,075.28)</b>	
13257 Division St, Blue Island, IL, 60406, United States of America							Network	
3		Customer Provided Internet	New	1	64 Months	\$0.00	\$0.00	\$0.00
		SDWAN Secure OTT Port	New	1	64 Months	\$0.00	\$0.00	\$0.00
	SD-WAN Secure Service Pack FG-XS	New	1	64 Months	\$0.00	\$0.00	\$0.00	
	Rack Mount for Masergy Secure Device - XS, S and S(SFP)	New	1	64 Months	\$0.00	\$0.00	\$0.00	
	SD-WAN Secure Edge Device FG-XS	New	1	64 Months	\$43.59	\$43.59	\$0.00	
	SD-WAN Secure Management FG-XS - Network + Device Fully Managed	New	1	64 Months	\$72.66	\$72.66	\$0.00	
	SD-WAN Secure UTM License FG-XS	New	1	64 Months	\$43.59	\$43.59	\$0.00	
	DIA - 50 Mbps	New	1	64 Months	\$493.27	\$493.27	\$0.00	
	Managed Internet Port	New	1	64 Months	\$108.98	\$108.98	\$0.00	
	<b>Totals:</b>					<b>\$762.09</b>	<b>\$0.00</b>	
	<b>Credits:</b>						<b>\$ (1,075.28)</b>	
	2805 141st St, Blue Island, IL, 60406-3381, United States of America							Network
	4	Customer Provided Internet	New	1	64 Months	\$0.00	\$0.00	\$0.00
		SDWAN Secure OTT Port	New	1	64 Months	\$0.00	\$0.00	\$0.00
SD-WAN Secure Service Pack FG-XS		New	1	64 Months	\$0.00	\$0.00	\$0.00	
Rack Mount for Masergy Secure Device - XS, S and S(SFP)		New	1	64 Months	\$0.00	\$0.00	\$0.00	
SD-WAN Secure Edge Device FG-XS		New	1	64 Months	\$43.59	\$43.59	\$0.00	
SD-WAN Secure Management FG-XS - Network + Device Fully Managed		New	1	64 Months	\$72.66	\$72.66	\$0.00	
SD-WAN Secure UTM License FG-XS		New	1	64 Months	\$43.59	\$43.59	\$0.00	
DIA - 50 Mbps		New	1	64 Months	\$493.27	\$493.27	\$0.00	
Managed Internet Port		New	1	64 Months	\$108.98	\$108.98	\$0.00	
<b>Totals:</b>						<b>\$762.09</b>	<b>\$0.00</b>	
<b>Credits:</b>							<b>\$ (1,075.28)</b>	



Customer:  
**City of Blue Island**

Currency:  
**USD**

2802 123rd St, Blue Island, IL, 60406-1574, United States of America

Network

5	SD-WAN Secure Service Pack FG-XS	New	1	64 Months	\$0.00	\$0.00	\$0.00
	Rack Mount for Masergy Secure Device - XS, S and S(SFP)	New	1	64 Months	\$0.00	\$0.00	\$0.00
	SD-WAN Secure Edge Device FG-XS	New	1	64 Months	\$43.59	\$43.59	\$0.00
	SD-WAN Secure Management FG-XS - Network + Device Fully Managed	New	1	64 Months	\$72.66	\$72.66	\$0.00
	SD-WAN Secure UTM License FG-XS	New	1	64 Months	\$43.59	\$43.59	\$0.00
	Customer Provided Internet	New	1	64 Months	\$0.00	\$0.00	\$0.00
	SDWAN Secure OTT Port	New	1	64 Months	\$0.00	\$0.00	\$0.00
	DIA - 50 Mbps	New	1	64 Months	\$493.27	\$493.27	\$0.00
	Managed Internet Port	New	1	64 Months	\$108.98	\$108.98	\$0.00
	<b>Totals:</b>					<b>\$762.09</b>	<b>\$0.00</b>
<b>Credits:</b>						<b>\$ (1,075.28)</b>	

3153 Wireton Rd, Blue Island, IL, 60406-1996, United States of America

Network

6	DIA - 50 Mbps	New	1	64 Months	\$493.27	\$493.27	\$0.00
	Managed Internet Port	New	1	64 Months	\$108.98	\$108.98	\$0.00
	Customer Provided Internet	New	1	64 Months	\$0.00	\$0.00	\$0.00
	SDWAN Secure OTT Port	New	1	64 Months	\$0.00	\$0.00	\$0.00
	SD-WAN Secure Service Pack FG-M	New	2	64 Months	\$0.00	\$0.00	\$0.00
	SD-WAN Secure Edge Device FG-M	New	2	64 Months	\$247.03	\$494.06	\$0.00
	SD-WAN Secure Management FG-M - Network + Device Fully Managed	New	2	64 Months	\$145.31	\$290.62	\$0.00
	SD-WAN Secure UTM License FG-M	New	2	64 Months	\$145.31	\$290.62	\$0.00
	Masergy Secure Switch - 24 Port - 1G	New	2	64 Months	\$31.97	\$63.94	\$0.00
	<b>Totals:</b>					<b>\$1,741.49</b>	<b>\$0.00</b>
<b>Credits:</b>						<b>\$ (4,992.88)</b>	

13031 Greenwood Ave, Blue Island, IL, 60406-2331, United States of America

Network

7	Customer Provided Internet	New	1	64 Months	\$0.00	\$0.00	\$0.00
	SDWAN Secure OTT Port	New	1	64 Months	\$0.00	\$0.00	\$0.00
	SD-WAN Secure Service Pack FG-XS	New	1	64 Months	\$0.00	\$0.00	\$0.00
	Rack Mount for Masergy Secure Device - XS, S and S(SFP)	New	1	64 Months	\$0.00	\$0.00	\$0.00
	SD-WAN Secure Edge Device FG-XS	New	1	64 Months	\$34.53	\$34.53	\$0.00
	SD-WAN Secure UTM License FG-XS	New	1	64 Months	\$34.53	\$34.53	\$0.00
	SD-WAN Secure Management FG-XS - Network + Device Fully Managed	New	1	64 Months	\$74.22	\$74.22	\$0.00
	Broadband - 100 Mbps Down/25 Mbps Up	New	1	64 Months	\$127.66	\$127.66	\$0.00
	Managed Internet Port	New	1	64 Months	\$108.98	\$108.98	\$0.00
	<b>Totals:</b>					<b>\$379.92</b>	<b>\$0.00</b>
<b>Credits:</b>						<b>\$ (1,009.04)</b>	