

CODE RED

Frequently Asked Questions

Q: What is CodeRED?

A: The CodeRED emergency notification system is an extremely high speed telephone communication service that can deliver customized pre-recorded emergency messages directly to homes and businesses via voice, email and text. The service is free to residents and businesses within Blue Island.

Q: What is CodeRED used for?

A: CodeRED will be used for critical situations and events where the timely notification of an affected population or geographic area is important. This system will be used for emergency and non-emergency purposes. Examples of emergencies range from utility outages to natural disasters including floods or fires. Telephone contact will not be made for non-emergency situations, only text and E-mail messages will be sent in those circumstances.

Q: What are the benefits?

A: This high-speed telephone system will allow Blue Island officials to contact participants to provide information about a situation, what actions to take if any, and notification that the situation has been resolved if appropriate.

Q: Will the system work with cellular phones?

A: The CodeRED emergency notification system will work with a cellular phone number as long as it is associated with your Blue Island street address. We encourage you to register your cellular phone number.

Q: How do I enroll?

A: To receive CodeRED, a telephone number or an e-mail address into the CodeRED database is required. In addition, first and last name, physical street address (no P.O. boxes), City, state and Zip Code will also be required. An alternate phone number such as a cellular phone can also be entered and both the primary and alternate line will be contacted in the event of an emergency. Click Code Red Logo to register online.

Q: How will my contact information be used?

A: Your contact information will remain private and will only be used in community notifications.

Q: What happens if I receive a message?

A: Listen to the recording and follow the instructions. DO NOT call 911 unless instructed. If you do not receive a message then your area may not be affected.